

## End of Life Announcement: Insight Software Products

Inner Range would like to advise that all Insight Software products will move to end of life status from April 5<sup>th</sup>, 2021. This includes all additional Insight software licenses and software product keys (inclusive of dongles) for Insight Professional, Insight Express, Insight Monitor and Insight CMS. As of April 5<sup>th</sup>, 2021, Insight products will no longer be available for purchase from Inner Range or Inner Range distributors.

### A Replacement for Insight Software

The replacement for Insight Software is the Inner Range Integriti Security Management System. Many customers, large and small, have successfully and affordably migrated from Insight to the Integriti platform. The Integriti system is backwardly compatible with the Concept hardware (The system hardware used with Insight) making the migration to Integriti easy, efficient, and extremely cost effective – migrating is a fraction of the cost of an entire product replacement. \*\*

For information on how to migrate to Integriti please contact Inner Range or an Inner Range distributor on the contact details provided below.

**Inner Range:** Ph +61 3 9780 4300 or email [support@innerrange.com](mailto:support@innerrange.com)

#### Distributors:

- Australia - Central Security Distribution: <https://csd.com.au/contact>
- New Zealand – Atlas Gentech: <https://atlasgentech.co.nz/contacts>
- UK & Europe – Inner Range Europe: <https://www.innerrange.co.uk/contact/>

*\*\*The vast majority of Concept LAN modules are compatible with Integriti Software and do not need to be replaced. Concept Controllers need to be replaced with Integriti Controllers. For more information about upgrading please contact Inner Range Technical Support on 03 9780 4300*

### Technical Support

Inner Range is fully committed to supporting customers who have existing Insight Software.

- Technical support for current versions of Insight will remain available for a reasonable period of time after the EOL date, which is expected (but not guaranteed) to be approximately 2 years. There will be no further software versions, patches or bug fix releases for the product, noting that the last release was issued in July 2017.
- A quotation service is available for assisting customers in migrating from Insight to the Integriti product range – please contact the Inner Range technical support department for further details.
- The current version of the Insight technicians’ tool “Insight Installer” will remain available to Security Technicians after the EOL date and until further notice.



## Insight Software products being made end of life upon this announcement:

Item Code	Description
<b>INSGHT</b>	<b>SOFTWARE KEYS (ITEMS WITH HARDWARE DONGLE)</b>
994402	SOFTWARE INSIGHT PROFESSIONAL
994402ENT	SOFTWARE INSIGHT ENTERPRISE BUNDLE*
994402ENTNZ	SOFTWARE INSIGHT ENTERPRISE BUNDLE FOR NZ ONLY*
994402EU	SOFTWARE INSIGHT PROFESSIONAL - EUROPE
994402NZ	SOFTWARE INSIGHT PROFESSIONAL - NEW ZEALAND*
994402UPG	SOFTWARE EXPRESS TO PROFESSIONAL UPGRADE
994402XPR	SOFTWARE INSIGHT EXPRESS
994402XPRNZ	SOFTWARE INSIGHTEXPRESS - NEW ZEALAND*
<b>INSIGHT</b>	<b>OPTIONAL SOFTWARE FEATURES</b>
994405	SOFTWARE REPORTS MODULE
994406	SOFTWARE INSIGHT PHOTO ID LICENSE
994407	SOFTWARE FLOATING CLIENT LICENSE*
994408	SOFTWARE INSIGHT COM READ ONLY LICENSE*
994409	SOFTWARE INSIGHT DYNAMIC USER INTERFACE - DUIM
994410	SOFTWARE CCTV INTERFACE 30 CAMERAS
994411	SOFTWARE EXTRA CCTV LICENCE ADDS 10 ADDITIONAL CAMERAS
994412	SOFTWARE INSIGHT CARD POOL LICENCE
994413	SOFTWARE INSIGHT EXTRA PANEL LICENCE
994414	SOFTWARE INSIGHT EXTRA CLIENTLICENCE
994415	SOFTWARE INSIGHT XTRA IP DOOR LICENCE*
994416GT	SOFTWARE 3PGATEWAY FOR COMMUNICATOR*
994416SK	SOFTWARE INSIGHT COMMUNICATOR LICENCE KEY*
994417	SOFTWARE INSIGHT COMMUNICATOR INTERFACE COM R/W LICENCE*
994418	SOFTWARE INSIGHT COM 3RD PARTY*
994419	SOFTWARE INSIGHT TERM SERVICES*
994425	SOFTWARE INSIGHT ALLOW REMOTE LICENCE
994426	SOFTWARE DVR PLUG-IN INSTALLER
994427	SOFTWARE CUSTOM REPORTS INTEG/INSIGHT CUSTOM REPORT*
994428	SOFTWARE INSIGHT MONITOR IPXmit INITIAL 10 LICENCES*
994429	SOFTWARE INSIGHT MONITOR IPXmit 10 INITIAL 10 LICENCES*
994430	SOFTWARE INSIGHT V5 UPGRADE KEY
994431	SOFTWARE PERSONNEL EXPLORER LICENCE
994432	SOFTWARE ADAPTIVE USER ROTOTION MODULE - AURM LICENCE
994433	SOFTWARE INSIGHT TAGBOARD LICENCE
994434	SOFTWARE INSIGHT USER QUALIFICATION LICENCE
994440	SOFTWARE INSIGHT CMS BASE PACKAGE INC. 1 OPERATOR*
994441	SOFTWARE INSIGHT CMS OPERATOR 1 ADDITIONAL OPERATOR*
994442	SOFTWARE INSIGHT CMS PANEL LICENCE: 1 ADDITIONAL INSIGHT CMS PANEL*
994450	SOFTWARE INSIGHT BUSINESS PACK*
994451	SOFTWARE INSIGHT ENTERPRISE PACK*
994452	SOFTWARE INSIGHT 10 PANEL PACK*

\*A special or advanced Insight product that has already been made end of life prior to this announcement.



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